

Identity stolen?



Take these 5 steps immediately



When cybercriminals steal your identity, it can seem overwhelming to get things back to normal. But immediate action can minimize the damage.



If you believe your identity has been stolen, address the issue right away. If you've lost a bank card or notice something fishy on a financial statement, assume theft has happened or is imminent and take action.

Five key steps to take ASAP

Take these steps for the best results and document everything you do.

Step 1

Call the bank and other companies where fraud occurred.

Step 2

Contact a credit agency to place a fraud alert.

Step 3

Report to the FTC to create an Identity Theft Affidavit.

Step 4

File a report with your local police department.

Step 5

Combine your FTC Identity Theft Affidavit with your police report to create an Identity Theft Report.

How to protect yourself from future identity theft

Once you have taken the steps above, start practicing good online habits to protect yourself so identity theft won't happen again.



Install software and app updates.



Use strong passwords
—and never give them out.



Secure your network.



Beware of phishing emails.