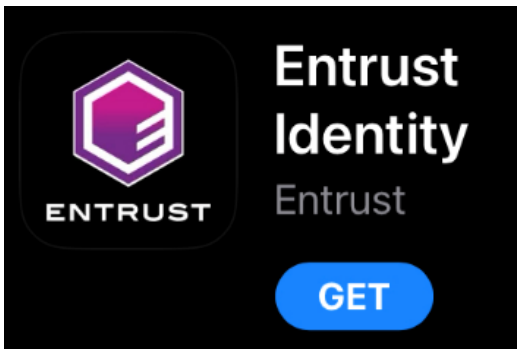
Entrust Token Enrollment

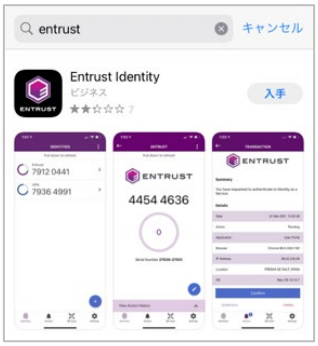
Need to know:

- You must be enrolled in U.S. Bank online banking to register for an Entrust token.
- Only one Entrust token can be set up for each User ID.
  - This token can only be set up on one device.
- The primary directions are designed for smart phones.
- Laptops and personal computers may display different instructions (identified accordingly).

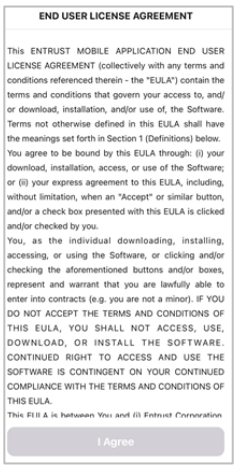
Enrollment

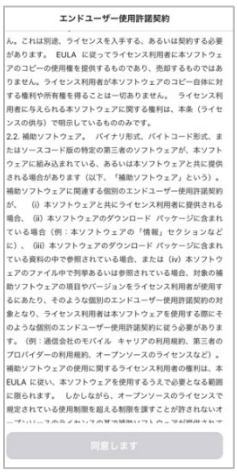
A. Search **Entrust Identity** in the app store and download the app.
   - The app is available in the Apple App Store, Blackberry World, and Google Play.
   - The app can also be downloaded by using the appropriate Soft Token App link for your device from the Entrust App Downloads page.



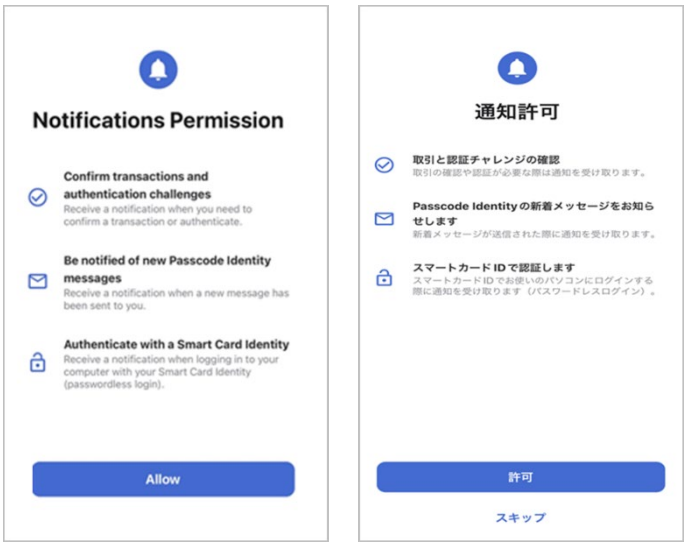


B. If the **End User License Agreement** appears, please choose **I Agree** to proceed.

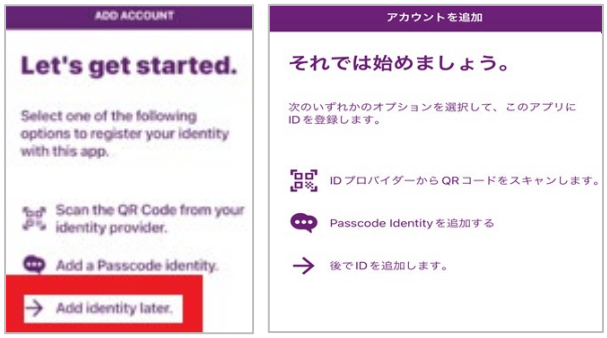




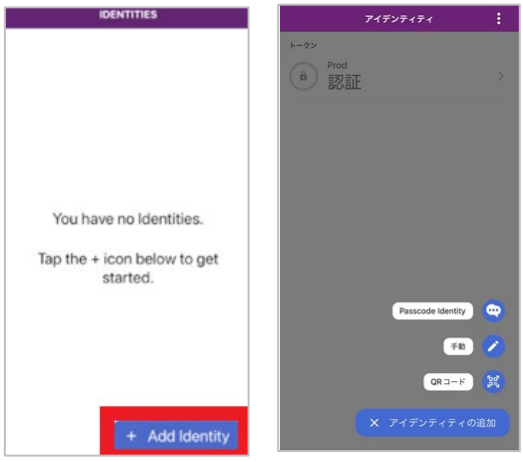
C. If the **Notifications Permission** appears, select **Allow** or **Skip**.
   - Note: you will not need notifications to successfully use this application.



D. Open application and select **Add Identity later**.

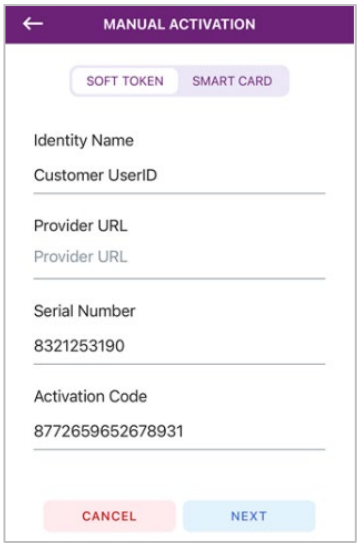


E. Select **+ Add Identity**.



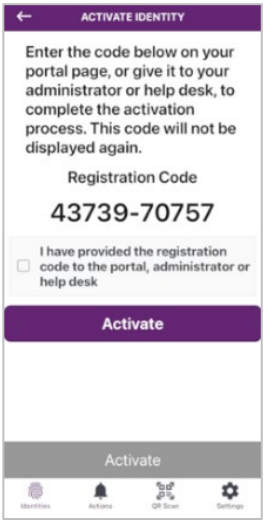
F. A pop-up will appear. Select the **Manual** option.

G. Enter the following information in the corresponding fields:
   - Identity Name: Your online banking username.
     - Laptops/PCs: **Identity Name** may display as **Name.**
     - You must be enrolled in online banking to register for an Entrust token.
   - Provider URL: Leave blank.
     - Laptops/PCs: **Provider URL** may display as **Address.**
   - Serial Number: 10-digit number (provided by banker).
   - Activation Code: 16-digit number (provided by banker).



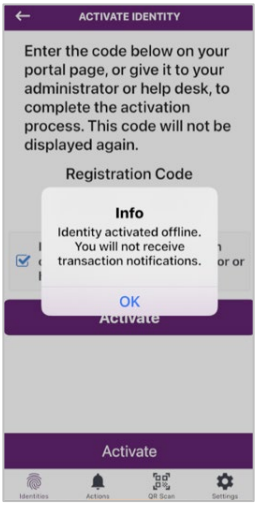
H. Select **Next**.
   - Laptops/PCs: Select **Save** in the top right corner.

I. The **Activate Identity** screen will appear.
   - IMPORTANT: Please wait for further instruction before proceeding. If you bypass this screen before the Registration Code is provided and confirmed by the banker, you will have to restart the process.

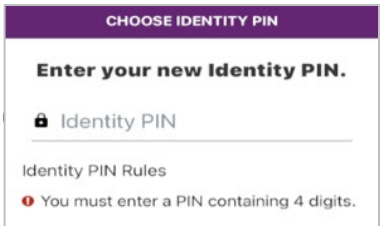


J. Once the banker confirms you can proceed, check the box to confirm that "*I have provided the registration code"* and then select **Activate.**
   - Laptops/PCs: may display **Done** instead of **Activate**.

K. On the pop-up box indicating *"Identity activated offline. You will not receive transaction notifications."* Choose **Ok**.



L. You will be prompted to create a 4-digit identity pin (unique to the Entrust app) – this does not need to be related to any other PIN. Enter the pin a second time to confirm.
   - The PIN is only used in the app if you opt to not use biometrics, or the biometrics feature is not working. This PIN does not need to be provided to the banker.



M. The **Enable Biometrics** pop-up message may appear after initial setup. You can allow or opt to use the 4-digit pin each time.

Biometrics Overview

- Using your fingerprint or face for identification is known as your "biometrics."
- It's commonly referred to as touch ID and face ID, and it's a convenient, simple, and secure way to log in.
- This authentication leverages the device operating system to verify biometric data and does not store individual biometric data on its app.
  - **What does this mean?** Entrust consults the Apple/Android operating system to verify if the face ID matches the credential on the device – it does not store the face ID data within the Entrust app.
- Please review the Entrust website for additional application information.