## US Bank Payoff Quotes in Automated System

**Dial 800.USBANKS**

<table>
<thead>
<tr>
<th>Step 1*</th>
<th>Step 2*</th>
<th>Step 3*</th>
<th>Step 4*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>You will hear</strong></td>
<td><strong>Step 1</strong>*</td>
<td><strong>Step 2</strong></td>
<td><strong>Step 3</strong></td>
</tr>
<tr>
<td>To access your accounts, please enter your account, card, or social security number followed by #. For other banking services, press *.</td>
<td>Now, enter your 4-digit PIN</td>
<td>You've indicated you don't have a PIN or don't know your PIN. If that's correct, please confirm by pressing 1. If you have a PIN you'd like to enter, press 2.</td>
<td>Let's try this another way, please enter the 5-digit ZIP code associated with your account.</td>
</tr>
<tr>
<td><strong>ACTION</strong></td>
<td><strong>Enter ACCOUNT NUMBER Followed by #</strong></td>
<td><strong>Press #</strong></td>
<td><strong>Press 1</strong></td>
</tr>
<tr>
<td>Enter customer ZIP code from the account</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*You do not have to wait for these prompts so you can move through the menu quickly.*

**Lease Menu – PRESS 3 for PAYOFF**

- **You will hear**
  - Last payment amount
  - Last payment date
  - Next payment due date
  - Number payments remaining

**Menu options**

1. Repeat payment details
2. Recent transactions
3. **Payoff information**
   1. Payoff quote via fax
   2. Payoff quote via mail
4. Make a payment
5. More options
6. Switch accounts
7. Speak with a banker

**Loan Menu – PRESS 4 for PAYOFF**

- **You will hear**
  - Current balance
  - Escrow balance (if applicable)
  - Last payment amount & date
  - Next payment amount & date
  - Current interest rate

**Menu options**

1. Repeat balance
2. Recent transactions
3. Make a payment
4. **Payoff information**
   1. Payoff quote via fax
   2. Payoff quote via mail
5. Interest summary
6. More options
7. Switch accounts
8. Speak with a banker