



US Bank Payoff Quotes in the Automated System Dial 1-800-USBANKS

Step 1

Prompt- To access your accounts, please enter your account, card or social security number followed by #.

Action- Enter your account number then press #.

Step 2

Prompt- Now enter your 4-digit PIN.

Action- Press #.

Step 3

Prompt- You have indicated you do not have a PIN or know your PIN. Please press 1 to confirm.

Action- Press 1.

Step 4

Prompt- Let's try this another way, please enter the 5-digit zip code associated with your account.

Action- Enter customer zip code from the account

Within the menu, you will now hear payment and/or balance information. Press 3 for LEASE payoff information or press 4 for LOAN payoff information. Then press 1 to obtain the payoff quote via fax.