# US Bank Payoff Quotes in Automated System

**Dial 800.USBANKS**

<table>
<thead>
<tr>
<th>Step 1*</th>
<th>Step 2*</th>
<th>Step 3*</th>
<th>Step 4*</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>You will hear</strong></td>
<td>To access your accounts, please enter your account, card, or social security number followed by #. For other banking services, press <em>.</em></td>
<td>Now, enter your 4-digit PIN</td>
<td>You’ve indicated you don’t have a PIN or don’t know your PIN. If that’s correct, please confirm by pressing 1. If you have a PIN you’d like to enter, press 2.</td>
</tr>
<tr>
<td><strong>ACTION</strong></td>
<td>Enter ACCOUNT NUMBER Followed by #</td>
<td>Press #</td>
<td>Press 1</td>
</tr>
<tr>
<td></td>
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</tr>
</tbody>
</table>

### Lease Menu – PRESS 3 for PAYOFF

**You will hear**
- Last payment amount
- Last payment date
- Next payment due date
- Number payments remaining

**Menu options**
1. Repeat payment details
2. Recent transactions
3. Payoff information
   1. Payoff quote via fax
   2. Payoff quote via mail
4. Make a payment
5. More options
6. Switch accounts
7. Speak with a banker

### Loan Menu – PRESS 4 for PAYOFF

**You will hear**
- Current balance
- Escrow balance (if applicable)
- Last payment amount & date
- Next payment amount & date
- Current interest rate

**Menu options**
1. Repeat balance
2. Recent transactions
3. Make a payment
4. Payoff information
   1. Payoff quote via fax
   2. Payoff quote via mail
5. Interest summary
6. More options
7. Switch accounts
8. Speak with a banker