

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Arizona Rating Area

Q4 2023

**CRA Public File – Written Comments
Q4 2023
State of Arizona Rating Area**

Social Media Comment

Facebook Public Comment on December 19, 2023

Aren't you closing a bunch of AZ locations?

U.S. Bank Response on December 19, 2023

Good morning. Thank you for sharing your concern. I haven't heard that a large number of branches are closing in AZ. To enhance our service capabilities, we have consolidated some locations. Customers can manage their account any time through online banking at <http://usbank.com>, our mobile banking app, our Customer Service at 800.872.2657, and at the ATM. A full list of U.S. Bank branches and ATMs can be found at <http://usbank.com/locations>.

Facebook Public Comment on December 19, 2023

U.S. Bank is thus not you guys? <https://share.newsbreak.com/5owtlecg>

Banking Turmoil in Arizona: US Bank's Drastic Closures | Anthony's Corner | NewsBreak Original

In an unexpected move that's shaking up the banking landscape in Arizona, US Bank has shuttered fourteen of its branches through 2023. This wave of closures is part of a broader strategy by the banking behemoth, which has seen a total of 175 of its locations nationwide cease operations this year...