Corporate Social Responsibility

Highlights of 2019
## 2019 community investments

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individuals educated</td>
<td>150,000</td>
</tr>
<tr>
<td>in financial matters</td>
<td></td>
</tr>
<tr>
<td>Small business loans</td>
<td>$2B</td>
</tr>
<tr>
<td>through the SBA program</td>
<td></td>
</tr>
<tr>
<td>American dream home loans</td>
<td>$213M</td>
</tr>
<tr>
<td>in grants and contributions</td>
<td>$60M</td>
</tr>
<tr>
<td>to nonprofit organizations</td>
<td></td>
</tr>
<tr>
<td>Grants and contributions</td>
<td>$22B</td>
</tr>
<tr>
<td>Invested in environmentally beneficial business since 2008</td>
<td></td>
</tr>
<tr>
<td>Loans and invested</td>
<td>$4.1B</td>
</tr>
<tr>
<td>to revitalize communities</td>
<td></td>
</tr>
<tr>
<td>Diverse suppliers</td>
<td>$566M</td>
</tr>
<tr>
<td>Spent with diverse suppliers</td>
<td></td>
</tr>
<tr>
<td>Donated through our</td>
<td>$10M</td>
</tr>
<tr>
<td>Employee Giving Campaign</td>
<td></td>
</tr>
<tr>
<td>Volunteer hours</td>
<td>334,000</td>
</tr>
</tbody>
</table>
We are committed to investing in the future of our communities and being a socially responsible corporate citizen. It is at heart of everything we do. When we combine our philanthropic giving with our products, services and experiences, we can make a significant impact in our communities. We do this by making ethically and environmentally sustainable business decisions, engaging our employees, volunteering and embracing diversity, equity and inclusion.

Andy Cecere
Chairman, President and CEO
U.S. Bancorp
Community Possible: work

At U.S. Bank, we are focused on economic, community and workforce development as a way of investing in the future of our communities.

In 2019, we gave:

$2 Billion in small business administration loans

$13 Million given to workforce development programs
We believe that every individual and family deserves access to safe, accessible and affordable homes.

We furthered our mission to support these families by providing:

- $1.1 Billion in community development loans
- $3 Billion in USBCDC investments
- $213 Million in American Dream mortgage loans
- $7 Million in grants, sponsorships and corporate contributions
Community Possible: play

At U.S. Bank, we know communities are stronger when they are connected through the arts, cultural opportunities and safe, accessible recreational play spaces.

We powered play by giving:

$18 Million in sponsorships to power Play

$7 Million in grants and corporate contributions
Diversity, equity and inclusion

We draw strength from our diversity. Our One U.S. Bank approach to diversity, equity and inclusion brings all stakeholders together.

Diversity starts with our employee population:

- Nearly 60% of all U.S. Bank employees are women
- 100% of employees take unconscious bias training
- 2,000 of our employees are veterans and military service members
Environmental sustainability

Environmental responsibility is integral to the success of our business and important for our future.

We have focused on:

- **$22 Billion**: invested in environmentally beneficial business opportunities
- **28%**: reduction in our greenhouse gas emissions towards our goal
- **15%**: of all solar installations in the U.S. financed by us
Financial education

At U.S. Bank, we view financial education as an investment for the future.

Our employees shared their financial expertise:

150,000 people were reached

13,000 hours were volunteered

3,000 financial education seminars were hosted
Our people

As One U.S. Bank, we are creating a culture where giving back to communities is part of how we invest in the future.

Employees made Community Possible:

334,000

total volunteer hours

915

hours per day

$8 Million

the value of hours given

$10 Million

was raised by employees

$1 Million

was donated to the EAF
Responsible business

We strive to create products and services that serve all members of our community.

We invest in the future through:

40,000 Simple Loans opened by customers

“Outstanding” rating received by OCC in our recent CRA examination

$500,000 donated to the Wilder Foundation to help invest in solutions that help families achieve economic stability
At U.S. Bank, we are operating from a position of strength, anchored by our strong ethical culture, which has resulted in being named one of the World’s Most Ethical Companies by Ethisphere Institute for the sixth consecutive year.

We are working to drive greater social impact in many ways, starting with establishing external goals to engage, inspire and guide our work.

Reba Dominski
Chief Social Responsibility Officer, President, U.S. Bank Foundation
Learn more and read our CSR AR

Resources:

2019 CSR AR

Our previous reports