



MedEpay™ Solutions – improve the payment experience for patients and staff

Our platform simplifies the payments ecosystem

U.S. Bank is your partner for advanced capabilities that make payments both easy and secure. We can help you enhance the patient payment experience and drive positive financial results for your organization. Designed for the specific needs of healthcare, our solution helps medical systems and hospitals solve collection challenges with payment acceptance. You can rely on modern tools such as digital notifications and the ability to combine multiple balances or payments into a single transaction. And our solution protects your organization with the latest technology for data security and PCI DSS compliance with our standard P2PE validated deployment.

Why us? U.S. Bank is the trusted payment solution provider to more than 900 healthcare facilities. We offer unmatched healthcare experience and a dedicated team of specialists—and with over \$300 billion annually in transactions for 1.3M customers—you can count on our experience with processing payments.



Collections with modern payment capabilities



Receive faster funding & streamline reconciliation



Reduce payment costs



Protect data, validate and maintain PCI DSS compliance



Simplify the experience with advanced technology and tools

INTEGRATE SYSTEMS AND AUTOMATE PAYMENTS

No matter the size of your organization, we've designed one integrated platform that supports all types of payments. Our solution seamlessly integrates with the technology you're already using, whether that's an Electronic Health Record (EHR) solution, a patient accounting system or another billing platform. With intuitive workflows that save your team time by reducing steps and manual data entry, our platform makes payment acceptance easier for both staff and patients.

DIGITAL TOOLS ENHANCE PATIENT ENGAGEMENT

Count on our expertise and technology solutions to support consumer-friendly payment types. Our solutions support cash, check and credit, as well as contactless forms via mobile wallets. Our digital capabilities help you better engage with patients to improve collections and drive overall satisfaction.

Capabilities include:

- Text2pay
- Text or email payment notifications
- Digital statements
- Patient-centric online bill pay platform

Our solution offers the convenience of combining multiple payments into one transaction or recurring payments, simplifying the payment experience for patients or their guarantors.

INTEGRATE WITH EPIC

With easy Epic integration, our solution streamlines the payment process within the Epic workflow. Integrations with MyChart and Resolute provide a full-stack technology focused exclusively on healthcare payments.

Contact us to learn more



SIMPLIFY RECONCILIATION ACTIVITIES

Our solution provides a unique consolidated settlement model and reporting that simplifies balancing and reconciliation activities. You can move away from manual reconciliation and track payment settlement with our powerful reporting tools.

REDUCE RISK WITH P2PE DEVICES

Our validated P2PE solution helps reduce risk and the associated security costs. Let us help you strengthen your data security with our unique device integration mode and latest device technology.

SECURE AND PROTECT DATA

Our recommended layered approach to data security combines encryption, tokenization with HIPAA compliance, so you can confidently accept digital payments across your organization.

We offer the highest levels of security:

- Level 1 PCI DSS compliant
- HITRUST certified
- PCI DSS validated P2PE solutions
- HIPAA compliant
- EMV capable devices

ONE INTEGRATED PLATFORM

