



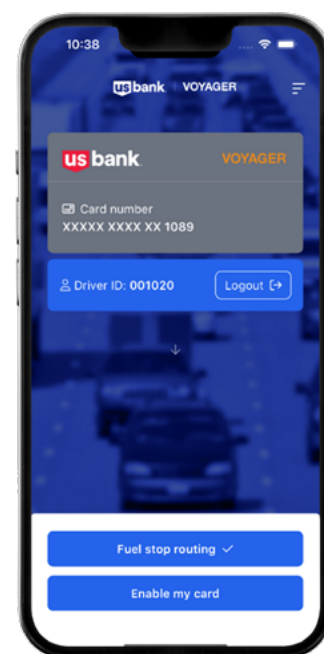
Voyager Fleet mobile app driver guide



How to use the Voyager Fleet app with enable card and routing features

These instructions align with your organization's policies for increased security and control. They should be used with the U.S. Bank Voyager Mastercard[®] or U.S. Bank Voyager Fleet Card assigned to you or your vehicle for purchasing fuel at participating locations.

1	Download the app.
	<div> <div>App Store[®] (Apple[®] devices)</div>  </div> <div> <div>Google Play[™] (Android[™] devices)</div>  </div>
2	Log in with your Driver ID, assigned phone number, card and, if necessary, your assigned vehicle. <i>(If you do not know your driver ID, contact your fleet manager.)</i>
3	If your organization requires the use of low-cost fuel routing, log in to the app before starting your route. You'll need to use one of the specified fueling locations; purchases made at other locations will be automatically declined.
4	<p>If your organization has enrolled in <i>Enable card</i>, upon arriving at the pump, open the Voyager Fleet app and tap Enable card. You may now use your card to purchase fuel as usual.</p> <p>Select How to use? from the menu in the upper right for quick video tutorials.</p>



How to use your Voyager Fleet Card or Voyager Mastercard

1	If the gas station has readers located at the pump, you may use your magnetic stripe or EMV® chip card at the pump. If there are no card readers at the pump, see the attendant inside to process your transaction.
2	Swipe or insert your card at the pump card reader. If the pump card reader will not read the card, see the attendant inside to process the transaction electronically. If the attendant questions the card, show this guide and ask the attendant to follow the instructions. <i>Important note: Drivers may have varying card usage experiences at different fueling locations, even within the same brand. Some will be chip-enabled and other will still rely on magnetic stripes. Drivers should continue to follow pump prompts to begin their fuel purchases.</i>
3	If the pump terminal requires you to select either <i>Credit</i> or <i>Debit</i> , choose Credit . If it requires you to select between <i>Voyager</i> or <i>Mastercard</i> , choose Voyager .
4	If prompted, enter your ID or PIN and press Enter . If asked for an odometer reading, enter the whole number only. Terminals vary; follow the on-screen instructions to complete your transaction.
5	If a card cannot be read on any equipment, notify U.S. Bank customer service at the number shown on the back of your Voyager card or in this guide. U.S. Bank will notify the merchant of a problem at one of its locations.
6	If the sale is processed manually, write the ID and odometer reading on the ticket. If your card cannot be read at any location, it's likely that the magnetic stripe or chip is damaged. If this occurs, notify your fleet manager or Voyager customer service to get a replacement card.
7	If the attendant has any questions, present these instructions or ask them to call 866-984-3138 for assistance in processing the transaction.
8	Upon completion of your purchase, your Voyager Mastercard or Voyager Fleet Card will be disabled. You'll need to log in to the Voyager Fleet app and enable your card for future transactions.

Station attendant instructions

Processing the Voyager Mastercard or Voyager Fleet Card

1	To authorize a sale on a Voyager Mastercard or Voyager Fleet Card, follow the instructions sent to you by your point-of-sale network provider.
2	If you have not received a copy of your retailer's instructions, you should first attempt to complete the sale through your electronic point-of-sale equipment.

For more information

- Voyager customer service: 866-984-3138
- Email: voyagercommercial@usbank.com

usbank.com/transportation-solutions/fleet