

U.S. Bank  
CRA Public File  
Written Comments and Corporate Responses  
State of Kansas  
Q1 2025

**CRA Public File – Written Comments  
Q1 2025  
State of Kansas Rating Area**

**Social Media Comment**

**Twitter Public Comment on February 4, 2025**

@usbank really sucks you guys are closing down the branch and ATM in Pittsburg, KS. I've been a customer for over 15 years and will have to switch companies.

**U.S. Bank Response on February 4, 2025**

We understand the changes in operation are a disruption, (name redacted). We're trying to make the transition as smooth as possible. For your convenience, many transactions can be completed digitally, 24 hours a day. This can be done at any one of our ATMs, on our website at <http://usbank.com> or the mobile banking app, or by calling our 24-Hour Customer Service at 800-872-2657. If you'd like to discuss the situation in more detail, please feel free to send us a DM with your phone number. All the best, (name redacted).