

U.S. Bank  
CRA Public File  
Written Comments and Corporate Responses

State of Iowa  
Q1 2025

Typed translation of handwritten comment

January 13, 2025

To: District Manager, (name redacted)

Please don't close the US Bank branch in Maquoketa, Iowa.

I'm 80 ½ years old. I don't have a computer or cell phone. If you close the US Bank branch in Maquoketa, Iowa, it would be such hardship to me. I'm not able to get out of Maquoketa to another US Bank in another town. I'm speaking for many others and myself.

Please don't close the US Bank branch, in Maquoketa, Iowa.

(Name redacted)

## **Corporate Response**

On January 24, 2025, a representative from U.S. Bank's Deposit Complaint Advocacy team spoke with the customer regarding their comment. They explained the reason for the branch closure. The customer was grateful for the call and plans to continue banking with U.S. Bank.

13 February 2025

Director for Large Bank Licensing  
7 Times Square  
10<sup>th</sup> Floor Mailroom  
New York, NY 10036

Director:

In reference to the closing 13 May 25 of the US Bank office at 115 East Euclid, Highland Park, Iowa.

This is just one more terrible idea of those seeking to make money by charging people for their own. I insist on the bank as it is, with a free ATM for the benefit of the USA and the “principality” of Highland Park, the most senior royal city on Earth.

Assured flow and the advances of technology have ALREADY seen their ending. We are AT the end of the eras of MORE and not due to ByLow or cheap attitudes. We have too many in the elevators, and building more is not an option. Occupancy is exhausted in cars, people, schemes and wars.

I am the sole Mind remaining within the Federal Reserve. I am Ayn Rand’s Objectivist/Financial inheritor, King of Capitalism. I steered this nation thru the hardest of times as Ronald Reagan/Margaret Thatcher One, King #10. No one and nothing exceeds my experiences or success.

Cash will return. Cash discounts will return. Recovery in NO way will involve phones or Emails or the like. I AM The Great Communicator. I AM Hawkins ONE. Both Einstein and Tesla rocked me to sleep, educated me.

The goal of these downsizers is to make a huge amount, retire, and allow the rest of America to suffer with techno-death. I was Evita at DRAKE and broke the Poverty Barrier at the world’s most wealthy university in history. She lived next door. Undead.

Pay no attention to USBank or the downsizers. They persist in a false, fauz economic universe of little value. I’m Royal One. I know the future. Disregard them all.

His Highness, His Majesty,

(Name redacted), America’s 10<sup>th</sup> King  
(Address redacted)

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State of Iowa  
Q4 2025

**CRA Public File – Written Comments  
Q4 2025  
State of Iowa Rating Area**

**Social Media Comment**

**Facebook Private Comment on December 5, 2025**

Hi! Can you please help me? I live in Humboldt Iowa. Our branch was closed down, leaving the ATM for service. The ATM has been down since Thanksgiving. We like US Bank, but this is really a problem. Do we need to open accounts with local banks to get service? Thank you!

**U.S. Bank Response on December 5, 2025**

Hello (name redacted), thank you for taking the time to let us know about the ATM. We absolutely can assist with servicing the ATM. Please call our 24-hour customer service at 800.872.2657, so we may learn more and report the issue to our ATM help desk. If you are in need of an alternative ATM or branch location, you may visit [usbank.com/locations](https://usbank.com/locations) for in network ATM's. We hope this information helps, if you have any questions please let us know. Kindly, (Name redacted)