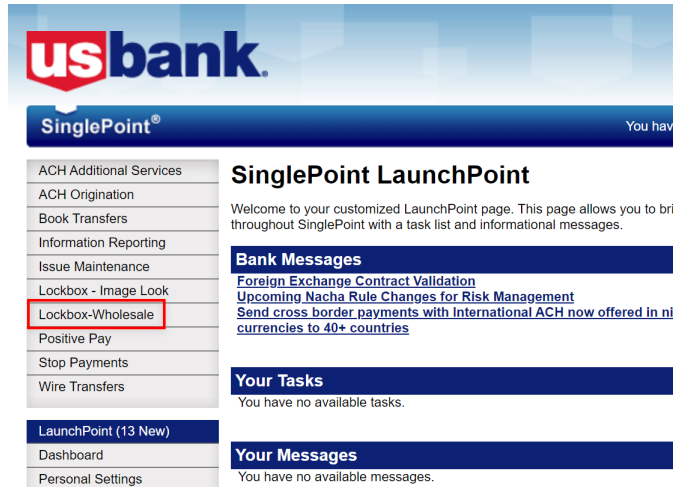




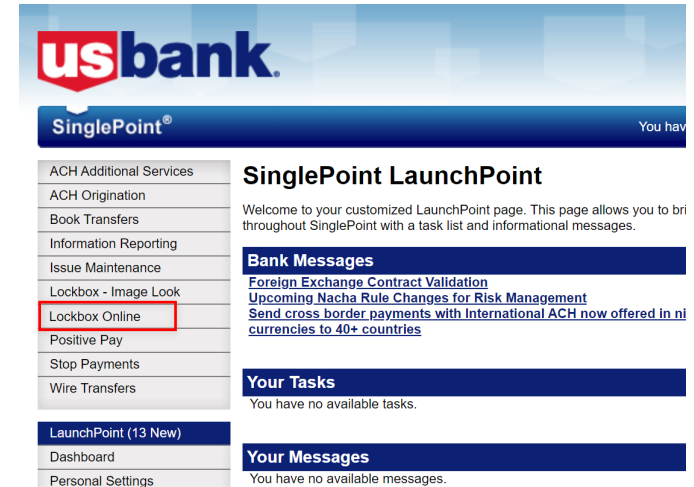
Comparison of Web Decisioning and Exceptions Review

Wholesale Lockbox Services – Web Decisioning (current state)

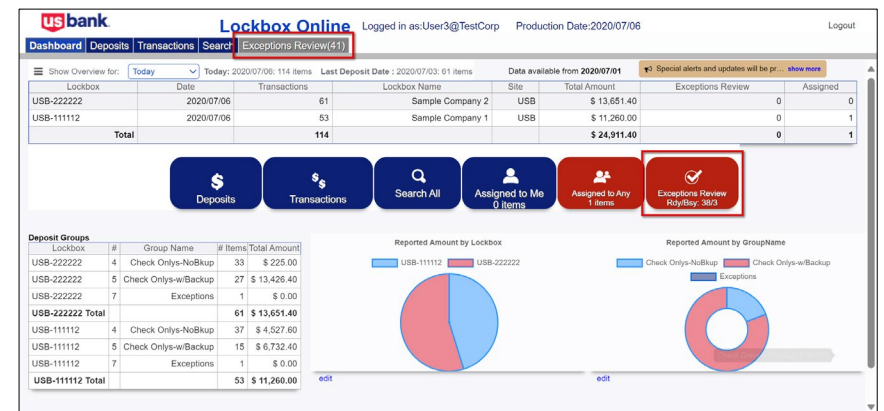
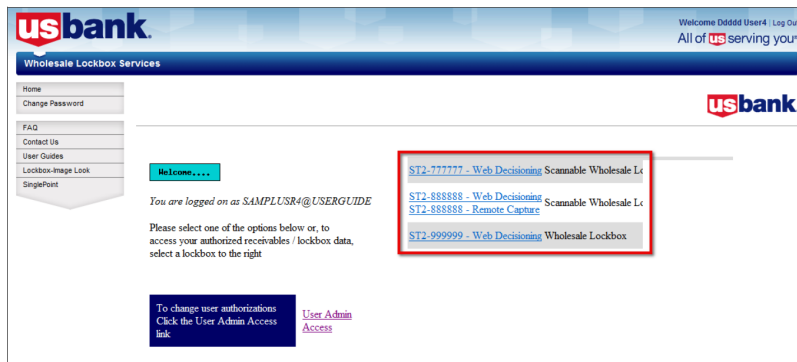


You'll now select Lockbox Online from the SinglePoint page.

Lockbox Online – Exceptions Review (future state)



From the Lockbox Online main page, select the Exceptions Review tab or the Exceptions Review tile.



usbank

Welcome Dddd User4 | Log Out

All of us serving you®

Wholesale Lockbox Services

Home

Change Password

FAQ

Contact Us

User Guides

Lockbox Image Look

SinglePoint

Exception Log

Refresh

usbank

Transaction Exceptions requiring review

This table lists all the Transactions where Exceptions were raised during processing and which require review.

- Clicking on the TID in the Transaction column displays the invoices for the transaction.
- The transaction may be Accepted, or it may be Rejected, in which case it will be returned unprocessed.
- Invoices may be corrected, deleted or added.
- The Deadline time is the time by which corrections must be made for these changes to be included in the deposit and in outputs.
- After this time the transactions will be automatically Accepted.
- The Reported Amount column shows the amount of the Check.
- The Exception column shows the reason that the transaction requires review.
- If the User column shows a value, that person is busy correcting the associated transaction. The Transaction TID column is no longer a link, since it is not possible for two people to make corrections to the same transaction concurrently.
- The Release link allows a transaction to be taken back from a user who is known to have abandoned it without completing his work, but this should be used only with caution.

Current Time 11:19

Env Num	Transaction	Done Deadline	Reported Amount	Exception	User
2	Y-0001769	15:30	\$ 25,593.79	Unbalanced	
3	Y-0001770	15:30	\$ 18,367.44	Missing Field	
1	Y-2000707	15:30	\$ 8,288.99	Unbalanced	
4	Y-2000925	15:30	\$ 6,599.98	Unbalanced	

Number of rows: 4

U.S. Bank

While the Lockbox Online screen appears different than the Wholesale Lockbox Services screen, it has the same, familiar table.

usbank

Lockbox Online

Logged in as: User3@TestCorp | Production Date: 2020/07/06

Logout

Dashboard

Deposits

Transactions

Search

Exceptions Review

Transaction Exception Review

Show Checklist

USB-222222 - Samp

Refresh

Exception Log

Current Time 17:20 (CST)

Special alerts and updates will be pr... show more

Lockbox USB-222222 - Sample Company 2

Available for Review

Env Num	Transaction	Start Time	Decision Deadline	Reported Amount	Exception	Current User	Annotation
2	Y-1054002	01/30/2024 17:46:56	01/30 17:46	\$ 2.00	Missing Field	User4	<div>Release</div>
3	Y-1054003	01/30/2024 17:46:56	01/30 17:46	\$ 3.00	Missing Field		
4	Y-1054005	01/30/2024 17:46:56	01/30 17:46	\$ 5.00	Missing Field		
5	Y-1054006	01/30/2024 17:46:56	01/30 17:46	\$ 6.00	Missing Field		
6	Y-1054007	01/30/2024 17:46:56	01/30 17:46	\$ 7.00	Missing Field		
7	Y-1054008	01/30/2024 17:46:56	01/30 17:46	\$ 8.00	Missing Field		
8	Y-1054009	01/30/2024 17:46:56	01/30 17:46	\$ 9.00	Missing Field		
9	Y-1054010	01/30/2024 17:46:56	01/30 17:46	\$ 10.00	Missing Field		
10	Y-1054011	01/30/2024 17:46:56	01/30 17:46	\$ 11.00	Missing Field		
11	Y-1054012	01/30/2024 17:46:56	01/30 17:46	\$ 12.00	Missing Field		
12	Y-1054013	01/30/2024 17:46:56	01/30 17:46	\$ 13.00	Missing Field		
13	Y-1054014	01/30/2024 17:46:56	01/30 17:46	\$ 14.00	Missing Field		

Number of Transactions: 12

Completed Items

Env Num	Transaction	Time Completed	Decision Deadline	Reported Amount	Decision Reason	Accepted/Rejected	User	Annotation
14	Y-1054004	01/30/2024 17:46:56	10/21 12:31	\$ 4.00	Accept - Missing Field Corrected	Accepted	User4	At 10/21/2024 12:31 User4@T... show more

Number of Transactions: 1

Env Num	Transaction	Done Deadline	Reported Amount	Exception	User
2	Y-0001769	15:30	\$ 25,593.79	Unbalanced	
3	Y-0001770	15:30	\$ 18,367.44	Missing Field	
1	Y-2000707	15:30	\$ 8,288.99	Unbalanced	
4	Y-2000925	15:30	\$ 6,599.98	Unbalanced	

The Available for Review table has the same fields, plus the new Annotation field for capturing notes if needed.

Selecting the transaction is the same: click the Transaction link in blue font.

Env Num	Transaction	Start Time	Decision Deadline	Reported Amount	Exception	Current User	Annotation
2	Y-1054002	01/30/2024 17:46:56	01/30 17:46	\$ 2.00	Missing Field		
3	Y-1054003	01/30/2024 17:46:56	01/30 17:46	\$ 3.00	Missing Field	User4	<div>Release</div>
4	Y-1054005	01/30/2024 17:46:56	01/30 17:46	\$ 5.00	Missing Field		
5	Y-1054006	01/30/2024 17:46:56	01/30 17:46	\$ 6.00	Missing Field		
6	Y-1054007	01/30/2024 17:46:56	01/30 17:46	\$ 7.00	Missing Field		
7	Y-1054008	01/30/2024 17:46:56	01/30 17:46	\$ 8.00	Missing Field		
8	Y-1054009	01/30/2024 17:46:56	01/30 17:46	\$ 9.00	Missing Field		
9	Y-1054010	01/30/2024 17:46:56	01/30 17:46	\$ 10.00	Missing Field		
10	Y-1054011	01/30/2024 17:46:56	01/30 17:46	\$ 11.00	Missing Field		
11	Y-1054012	01/30/2024 17:46:56	01/30 17:46	\$ 12.00	Missing Field		
12	Y-1054013	01/30/2024 17:46:56	01/30 17:46	\$ 13.00	Missing Field		
13	Y-1054014	01/30/2024 17:46:56	01/30 17:46	\$ 14.00	Missing Field		

©U.S. Bank | Confidential

2

Transaction Exception Review for Transaction Y-0003142

Lockbox 999999 - Wholesale Lockbox

Specify a decision reason from the pulldown. Click 'Accept' to accept this transaction for processing. Click 'Reject' to reject this transaction, so that it will be returned unprocessed. This must be done by the time the Done Deadline is reached or it will be Accepted by the bank. If changes need to be made to keyed values, click the associated 'Edit' button, make the required changes and then click the 'Save Changes' button. Invoices may be deleted or added, if necessary. Click an invoice number to view the image of the associated document.

Decision Reason

Transaction Y-0003142
View [Check Image](#)

ABA/RT	226074551	Account Num	911093945	Check Num	006856
Amount	\$ 18,367.44	Exception	Missing Field	Done Deadline	

Transaction-Level Keyed Fields

Remitter Name

Invoice-Level Keyed Fields

Invoice	Edit	Delete	Amount Paid	Invoice Number	Invoice Amount
1	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>	\$ 18,367.44	Missing	\$ 18,367.44
Total			\$ 18,367.44		\$ 18,367.44

The Transaction Exception Review screens both contain the same information and have the same options: Edit, Delete, Add a new invoice, or Reject the transaction.

Lockbox Online displays the transaction images on the same screen rather than in a pop-up window.

The steps to Accept the transaction are the same: click Save, select the Decision Reason if desired, then click Accept.

Transaction Exception Review

Decision Reason

Current Time 17:30 (CST)

Lockbox USB-222222 - Sample Company 2

There is a keyed field missing data

Check Transaction Y-1054002

ABA/RT	081000210	Account Num	000032362	Check Num	7615
Amount	\$ 2.00	Exception	Missing Field	Decision Deadline	01/30 17:46

Invoice-Level Keyed Fields

Invoice	Edit	Delete	Amount Paid	ACCOUNT NUMBER	TOTAL AMOUNT DUE
1	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>	\$ 2.00	Missing	\$ 0.81
Total			\$ 2.00		\$ 0.81

Annotations

Check Y-1054002