

Voyager account dispute form

Step 1: Contact information

Account number/Card number:

Date submitted:

Company name / Organization name:

Contact name:

Phone number:

Email address:

Fax number:

Section 2: Transaction information

Card number / Customer number	Transaction date	Total transaction amount	Invoice #	Duplicate transaction	Unauthorized transaction	Data integrity (see Step 3)	Other reason	Amount in dispute	Reason for dispute

Step 3: Data integrity information (if applicable) *** Receipt copies are required for data integrity ***

Participant Code or Station's name:

Merchant ID or Station's address:

Entire card number:

Transaction Date:

Transaction amount:

☐ Inside
 ☐ At the pump

Product reported by Merchant:

Correct product:

Step 4: Addition information

Any information regarding Merchant contact, other form of payment used, correct payment information, why receipt/invoice is note included, etc.

Section 5: Submit completed form.

Complete form by filling in the appropriate fields. Email form to fueldisputes@usbank.com. Disputes can be filed online for electronic reporting and tracking using Voyager portal.