

U.S. Bank Payoff Quotes in Automated System

Dial **800.USBANKS**

	Step 1*	Step 2*	Step 3*	Step 4*
You will hear	<i>To access your accounts, please enter your account, card, or social security number followed by #. For other banking services, press *.</i>	<i>Now, enter your 4-digit PIN</i>	<i>You've indicated you don't have a PIN or don't know your PIN. If that's correct, please confirm by pressing 1. If you have a PIN you'd like to enter, press 2.</i>	<i>Let's try this another way, please enter the 5-digit ZIP code associated with your account.</i>
ACTION	Enter ACCOUNT NUMBER Followed by #	Press #	Press 1	Enter customer ZIP code from the account

***You do not have to wait for these prompts so you can move through the menu quickly.**

Lease Menu – PRESS 3 for PAYOFF	Loan Menu – PRESS 4 for PAYOFF
You will hear Last payment amount Last payment date Next payment due date Number payments remaining	You will hear Current balance Escrow balance (if applicable) Last payment amount & date Next payment amount & date Current interest rate
Menu options 1. Repeat payment details 2. Recent transactions 3. Payoff information 1. Payoff quote via fax 2. Payoff quote via mail 4. Make a payment 5. More options 9. Switch accounts 0. Speak with a banker	Menu options 1. Repeat balance 2. Recent transactions 3. Make a payment 4. Payoff information 1. Payoff quote via fax 2. Payoff quote via mail 5. Interest summary 6. More options 9. Switch accounts 0. Speak with a banker