

A close-up photograph of a person's hand reaching down towards a brown leather wallet lying on a sidewalk. The wallet is open, showing several cards and keys. The background is blurred, showing a yellow painted line on the pavement and a person's leg in the distance.

# Lost Your Wallet?

All of **us** serving you®

**usbank**

# What to do if your Lost or Stolen Wallet Contains:

## Passport

If your passport has been lost or stolen, report it to the U.S. Department of State immediately: **Call 877-487-2778 (TTY 888-874-7793)** or complete and submit [Form DS-64: Statement Regarding a Lost or Stolen Passport](#). [travel.state.gov/passport/forms/ds64/ds64\_845.html]

## U.S. Bank credit and ATM/debit cards

Report lost or stolen cards immediately to the U.S. Bank Fraud Liaison Center at **877-595-6256**.

## All other credit and ATM/debit cards

Report the loss or theft to the card issuers as quickly as possible. Most companies have toll-free numbers and 24-hour service.

## Social Security card

If you have lost your Social Security card, you need to get in contact with the Social Security Administration.

- You can visit your local Social Security office in person. [Click here](#) to find your local Social Security Office. [https://secure.ssa.gov/apps6z/FOLO/fo001.jsp]
- Or
- [Click here](#) to get information online [socialsecurity.gov/ssnumber/]
- **In case of fraud** - If your Social Security number has been misused, contact the Social Security Administration fraud hotline immediately. **800-269-0271 (TTY 866-501-2101)**

## Driver's License

Procedures for reporting and replacing driver's licenses vary state by state. Contact the Department of Motor Vehicles in your state to find out how to report a lost or stolen driver's license.



## Checks

If you've lost one or more U.S. Bank checks, **call 877-595-6256**. For checks from other banks, call the bank immediately. If your checks have been stolen and are being used fraudulently, [click here](#) for help. [usbank.com/pdf/online-security/security-identity-theft.pdf]

## Green card

If you've lost your green card, go to the [U.S. Citizenship and Immigration Services website](#) [Go to uscis.gov, then click "Renew or Replace My Green Card" on the right side of the screen.] to apply for a replacement card.

## Insurance cards

If medical, auto, or other insurance cards are lost or stolen, contact your insurance companies. If you are concerned about unauthorized claims being filed on your account ask about a replacement policy number.

## Membership cards

For library cards, gym cards and other membership cards, contact the issuer.