

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Montana Rating Area

Q4 2020

**CRA Public File – Written Comments
Q4 2020
State of Montana Rating Area**

Social Media Comment

Facebook Public Comment on November 10, 2020

Need to let people know your closing your Billings Montana branches!!!!

U.S. Bank Response on November 10, 2020

Good morning [REDACTED]. The well-being of our customers, colleagues and communities continues to be our top priority. We've temporarily closed some of the Billings branches to disinfect and deep clean the site and expect the locations to reopen shortly. You can find a list of nearby locations using the Branch Locator at [usbank.com](https://www.usbank.com) or on the U.S. Bank mobile app. Customers can also bank digitally using our website and mobile app, or by calling 800.USBANKS. [REDACTED]