

**U.S. Bank
CRA Public File
Written Comments and Corporate Responses
State of Idaho Rating Area
Q3 2019**

CRA Public File – Written Comment
Facebook

Source	Date	Comment
Commenter Public	7/8/2019	You close one of two branches in Moscow, Idaho- keep the one furthest away from everything, then don't staff it so that there are long lines.
U.S. Bank Public	7/8/2019	Hello [REDACTED], we appreciate the time you have taken to share your feedback. We would like the chance to address your concerns regarding the staffing of the remaining Moscow branch. If you would like us to reach out and discuss your concerns further, please respond with your phone number and we'll call you within 24 business hours. We look forward to speaking with you further.