

U.S. Bank

CRA Public File

Written Comments and Corporate Responses

State of Arizona Rating Area

Q4 2019

**CRA Public File – Written Comments
Q4 2019
State of Arizona Rating Area**

Social Media Comment

Facebook Public Comment on October 17, 2019

Why are so many US Banks closing in Tucson?

U.S. Bank Response on October 17, 2019

Hello, [REDACTED]. We'd be happy to address your concern. As our customers' banking preferences and behaviors change, including rapidly migrating toward digital and mobile banking platforms, we are consolidating a limited number of branches in select markets. We are committed to making the transition as smooth as possible. If there is anything else we can do, please let us know. We are here for you, thank you.