

**U.S. Bank  
CRA Public File  
Written Comments and Corporate Responses  
State of North Dakota Rating Area  
Q2 2019**

**Written Comments and Corporate Responses  
Received through Twitter**

April 18, 2019

██████████: @usbank WHAT IS GOING ON WITH THE WILLISTON, ND OFFICE. WE HAVE GONE TO DO OUR COMPANY BANKING AND THE BRANCH IS CLOSED! HOW ARE WE SUPPOSED TO DEPOSIT OUR MONEY?

April 18, 2019

U.S. Bank Representative: Hello, I definitely understand your concern and I'm sorry for any frustration this has caused you. I've contacted that branch and found that, while their lobby is currently closed, they are still able to assist through the walk up window. I hope this helps. █████