



A
Winning
HAND:

U.S. Bank Access[®] Online
The User Experience – Defense Agencies

Moderated by Chris Chiappetta
Panelists: Michelle Moriarty, David
Langenberger and Mark Romero

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Panel

- Michelle Moriarty, Product Manager, Access Online
- David Langenberger, Technology Solutions Manager
- Mark Romero, Technology Solutions Manager



Agenda

- Recent Access Online enhancements
- Upcoming enhancements
- Questions / open discussion



2010 / 2011 Releases

- July 2010
- December 2010
- February 2011
- May 2011
- August 2011
- November 2011 (targeted)



New Functionality for 2010-2011

- Expanded limits
- Online mass maintenance
- Reporting
 - System user list with account details report
- Usability enhancements



Expanded Limits

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Expanded Limits

- Account setup offering provides the ability to set authorization limits and to bill in excess of \$9.9 million in a single cycle
- This eliminates the need for multiple managing accounts to manage higher limits/balances



Online Mass Account Maintenance

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Online Mass Maintenance (OMM)

Ability to make a common change to multiple managing and cardholder accounts via processing hierarchy or individual account selection.

- **Available for managing accounts**

- Demographics
- Account information
- Default accounting code
- Authorization limits
- Extract information

- **Available for cardholder accounts**

- Demographics
- Account information
- Default accounting code
- Authorization limits
- Fleet information



Online Mass Maintenance (OMM)

U.S. Bank Access® Online Account Admin Test 3058
Our Payment Products Logout

usbank Account Administration

Active Work Queue
Account Administration
▪ Cardholder Accounts
▪ Managing Accounts
Data Exchange
My Personal Information

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Contact Us

Cardholder Accounts

- Maintain Cardholder Account
Update demographic information, account information (change account status), accounting codes and authorization limits on a cardholder account.
- Maintain Multiple Cardholder Accounts
Update demographic information, account information, accounting codes, and authorization limits on multiple cardholder accounts by:
[Selecting Hierarchy Position](#)
[Selecting Individual Accounts](#)

Managing Accounts

- Maintain Managing Account
Update demographic information, account information (change account status), extract information, accounting codes and authorization limits on a managing account.
- Maintain Multiple Managing Accounts
Update demographic information, account information, accounting codes, and authorization limits on multiple managing accounts by:
[Selecting Hierarchy Position](#)
[Selecting Individual Accounts](#)

Active Work Queue
View the tasks to be completed and the progress of the account setup in the Active Work Queue.

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Springboard For Multiple Account Maintenance



OMM Search By Hierarchy

U.S. Bank Access® Online Account Admin Test 3058
Our Payment Products Logout

usbank. **Maintain Multiple Cardholder Accounts**
Hierarchy Position Selection

Active Work Queue
Account Administration
▪ Cardholder Accounts
▪ Managing Accounts
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Maintain multiple accounts by selecting one or more hierarchy positions.

*= required

Product:
Purchasing, "3058"

Account Status:
Hold down the Ctrl key to make multiple selections.

All
Open
Closed

Display Accounts per page.

Records 1 - 4 of 4

Processing Hierarchy Position(s): [Edit](#)

Bank	Agent	Company	Division	Department
3058	0060	10017		
3058	0060	10023		
3058	0060	10032		
3058	0060	10056		

Records 1 - 4 of 4

[Continue](#) [Reset All](#)

[<< Back to Summary and Tasks](#)

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OMM Individual Account Search

usbank Maintain Multiple Cardholder Accounts
Search & Select

Search Results Selected Accounts

Select accounts to maintain using the search criteria below. View the list of accounts that will be included in the maintenance request on the Selected Accounts tab.

* = required

Product:
Purchasing, "3058"

Account Status:
Hold down the Ctrl key to make multiple selections

All
Open
Closed

To limit the results from the default of "all," enter a value or search.

Processing Hierarchy Position(s): [Edit](#)

Bank	Agent	Company	Division	Department
3058	0060	10017		
3058	0060	10023		
3058	0060	10032		

Reporting Hierarchy Position
Bank: Level 1: Level 2: Level 3: Level 4: Level 5: Level 6: Level 7:
3058 [Search for Position or Add Multiple](#)

Account Number(s):*
If selected, at least one account is required. Separate multiple accounts by comma and no spaces.
 [Search for Accounts](#)

Accounting Validation Control Name (AVC):*
 [Search for Accounting Validation Control \(AVC\)](#)

Display Accounts per page.

Search

Records 1 - 25 of 352
Page: [1](#) | [2](#) | [3](#) | [4](#) | [5](#) | [6](#) | [7](#) | [8](#) | [9](#) | [10](#) | [11](#) | [12](#) | [13](#) | [14](#) | [15](#)

Search Results

Add	Account Number	Name	Bank	Agent	Company	Account Status	AVC Name
<input type="checkbox"/>	4716300007290928	MICHAEL BLATEST	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007237026	T. NICK TIMTEST CHARS	3058	60	10017	""-Open	RMPCITESTCAVC

Two Tab Set For Search & Select and Selected Accounts



OMM Individual Account Select

U.S. Bank Access® Online Account Admin Test 3058
Our Payment Products Logout

usbank **Maintain Multiple Cardholder Accounts**
Search & Select

Active Work Queue
Account Administration
• Cardholder Accounts
• Managing Accounts
Data Exchange
My Personal Information

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Search Results Selected Accounts

Display Accounts per page.

Return to the Search Results tab to add more accounts.

Records 1 - 6 of 6

Selected Accounts

Remove	Account Number	Name	Bank	Agent	Company	Account Status	AVC Name
<input type="checkbox"/>	4716300007377212	TEST CARDHOLDER3	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007396626	2009 TIMTESTING	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007396675	TESTKATHY TESTKATHY	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007396758	2009 TIMTEST	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007399489	2009 TIMTEST	3058	60	10017	""-Open	RMPCITESTCAVC
<input type="checkbox"/>	4716300007399604	ETHCHSETUPB TEST	3058	60	10017	""-Open	RMPCITESTCAVC

[Check All Shown](#) [Uncheck All Shown](#)

Records 1 - 6 of 6

Continue **Remove Selected Accounts**

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OMM Maintain Demographics

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Maintain Multiple Cardholder Accounts

Maintain Demographics

Select fields you wish to maintain. Greyed out fields will not be affected.

* = required

Product: Purchasing **Bank:** 3058

Identification No.: [Greyed out]

Tax Exempt No.: [12345678901234567890]

Optional 1: [Greyed out]

Third Line of Embossing: [Greyed out]

Address 1:* [Greyed out]

Address 2: [Greyed out]

City:* [Greyed out]

State/Province:* [Dropdown]

Zip/Postal Code:* [Greyed out]

Country:* [Dropdown]

Work Phone:* [Greyed out]

Home Phone: [Greyed out]

Fax: [Greyed out]

Email Address: [Greyed out]

Demographics Comments:

Updating multiple cardholder accounts through Online Mass Maintenance

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**Check Boxes
Enable the Fields**



OMM Confirmation

usbank **Are You Sure?**

Active Work Queue
Account Administration
▪ Cardholder Accounts
▪ Managing Accounts
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The highlighted fields will be changed. Blank fields with a red **X** will be changed to blank.

Product: Purchasing **Bank:** 3058
Agent:

Identification No.:
Tax Exempt No.: 12345678901234567890

Optional 1:
Third Line of Embossing:
Address 1:
Address 2:
City:
State/Province:
Zip/Postal Code:
Country:
Work Phone:
Home Phone:
FAX:
Email Address:

Demographic Comments:
Updating multiple cardholder accounts through Online Mass Maintenance

X Removed

Do you still wish to change the selected accounts?

Yes, Send Request **No**



OMM Request Status Queue



Request Status Queue Account Requests

- [Request Status Queue](#)
- [Active Work Queue](#)
- [Support Active Work Queue](#)
- [Account Administration](#)
- [Data Exchange](#)
- [My Personal Information](#)

- [Home](#)
- [Contact Us](#)

- [Maintain Cardholder Account](#)
- [Maintain Managing Account](#)

Select a request to view the details.

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**New "Request Type" Of
Mass Acct Maintenance**

[Refresh List](#)

Delete Request	Request Status <small>(View Details)</small>	Account Number	Request Type	Start Date	Account Name	Last Update	Update Method
	Processing - Acct Info	# of Accounts 25	MASS ACCOUNT MAINTENANCE CH ACCT INFO	12/15 14:53		12/15 14:57	Online Mass Maintenance
	Pending - Final Review	*****5204	CARDHOLDER DEMOGRAPHIC MAINTENANCE	12/15 13:45	AACSITEST2009 ,TIM T	12/15 13:45	Online
	Maint CH Account Complete	*****2826	CARDHOLDER AUTHLIMITS MAINTENANCE	12/15 13:17	TESTCYCLE ,TEST99	12/15 13:19	Online
	Data Entry - Demographics		CARDHOLDER SETUP	12/15 11:59	TEST ,TEST	12/15 12:00	Online
	Pending - Final Review, MA		MANAGING ACCOUNT SETUP	12/15 10:39	TESTDEFECT ,TIM	12/15 10:42	Online
	Pending - Submit MA Setup	*****1773	MANAGING ACCOUNT SETUP	12/15 10:19	TIMTESTING ,D292281	12/15 10:23	Online
	Pending - Final Review	*****4062	CARDHOLDER DEMOGRAPHIC MAINTENANCE	12/15 9:43	AACSITEST2009 ,TIM T	12/15 9:43	Online
	Processing - Acct Info	# of Accounts 3	MASS ACCOUNT MAINTENANCE CH ACCT INFO	12/14 15:34		12/14 15:34	Online Mass Maintenance
	Pending - Final Review	*****4302	CARDHOLDER AUTHLIMITS MAINTENANCE	12/14 14:43	DAN ,FLOR	12/14 14:43	Online
	Processing - Acct Info	# of Accounts 5	MASS ACCOUNT MAINTENANCE MANAGING ACCT INFO	12/13 15:32		12/13 15:32	Online Mass Maintenance
	Processing - Acct Info	# of Accounts 5	MASS ACCOUNT MAINTENANCE MANAGING ACCT INFO	12/13 14:56		12/13 14:56	Online Mass Maintenance
	Processing - Acct Info	# of Accounts 5	MASS ACCOUNT MAINTENANCE MANAGING ACCT INFO	12/13 14:50		12/13 14:50	Online Mass Maintenance
	Data Entry - Demographics		CARDHOLDER SETUP	12/13 11:32	TESTREQUEST ,TIMCHSETUP	12/13 11:32	Online
	MA Data Entry - Demographics		MANAGING ACCOUNT SETUP	12/13 11:26	TESTAWQERROR ,TIMMASETUP	12/13 11:27	Online
	Processing - Acct Info	# of Accounts 5	MASS ACCOUNT MAINTENANCE MANAGING ACCT INFO	12/10 16:18		12/10 16:18	Online Mass Maintenance
	Processing - Demographics	# of Accounts 4	MASS ACCOUNT MAINTENANCE CH DEMO	12/10 9:16		12/10 9:16	Online Mass Maintenance
	Maint CH Account Complete	*****6508	EFFECTIVE DATE CH DEMO MAINT	12/10 0:36	SHIVA APPROVE ,ACCOUNT	12/10 0:36	Online
	Processing - Acct Info	# of Accounts 5	MASS ACCOUNT MAINTENANCE MANAGING ACCT INFO	12/09 16:08		12/09 16:08	Online Mass Maintenance
	Processing - Demographics	# of Accounts 3	MASS ACCOUNT MAINTENANCE CH DEMO	12/08 14:22		12/08 14:50	Online Mass Maintenance
	Maint CH Account Complete	*****6508	EFFECTIVE DATE CH DEMO MAINT	12/08 13:31	SHIVA APPROVE ,ACCOUNT	12/08 13:31	Online
	Processing - Demographics	# of Accounts 25	MASS ACCOUNT MAINTENANCE CH DEMO	12/08 11:39		12/08 11:40	Online Mass Maintenance
	Processing - Demographics	# of Accounts 25	MASS ACCOUNT MAINTENANCE CH DEMO	12/08 8:25		12/08 8:26	Online Mass Maintenance
	Maint MA Account Complete	*****8984	MANAGING DAC MAINTENANCE	12/07 13:14	TIMTESTAGENT ,CYCLE99	12/07 13:14	Online
	Maint MA Account Complete	*****7275	MANAGING DAC MAINTENANCE	12/07 13:13	TIMTESTAGENT0060 ,CYCLE99	12/07 13:13	Online
	Maint MA Account Complete	*****8522	MANAGING DAC MAINTENANCE	12/07 13:12	TIBCO PH 1 ,CH 0405 REQ	12/07 13:12	Online



OMM Individual Account Request Status



Request Status Queue

List of Accounts - Multiple Accounts Request

- Request Status Queue
- Active Work Queue
- Support Active Work Queue
- Account Administration
- Data Exchange
- My Personal Information


- Home
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Processing Status	# of Accounts
Pending	25

Account Number	Account Name	Processing Status
4716300007129712	DEVTEST IXHUSSA	Pending
4716300007130975	BLATEST JANEPLS	Pending
4716300006390679	TESTING DEFECT5	Pending
4716300007118400	BLATEST JANEALL	Pending
4716300006378724	TEST ADDRZIP	Pending
4716300006986211	TESTER TEST T	Pending
4716300007053672	ANIS MUHAMMAD W	Pending
4716300007053698	ANIS MUHAMMAD W	Pending
4716300007117782	BLATEST JANEAPP	Pending
4716300007131015	BLATEST JANEALT	Pending
4716300007131072	BLATEST JANEPLS	Pending
4716300007135586	BLATEST JANEWOR	Pending
4716300007136774	BLATEST JANEALP	Pending
4716300007137210	BLATEST JANEW17	Pending
4716300006390695	TESTING2 DEFECT	Pending
4716300006484514	LANGEMO STACEY	Pending
4716300006495577	CH2 ADMINO-3058	Pending
4716300006506183	TESTAPPCNTRL CH	Pending
4716300006571146	TESTD78915-2 NW	Pending
4716300006599881	TEST PATRICK	Pending
4716300006601612	TEST NEWCOLUMN9	Pending
4716300006673116	TESTEMBOSSING K	Pending
47163000066894399	EFFECTIVETEST A	Pending
4716300006914775	TEST J	Pending
4716300006915368	TESTING TEST	Pending



OMM Final Review



Final Review Multiple Managing Account Maintenance Demographics

Client Relationship: Account Admin Test 3058 [Switch Relationships](#)

[Account List](#)

Product: Purchasing **Bank:** 3058
Agent: 0060

Last Name:
First Name:
Middle Initial:
Identification No.:
Tax Exempt No.:
Optional 1:
Third Line of Embossing:


Address 1: One Meridian Crossings
Address 2: EP-MN-MS2
City: Richfield
State/Province: MN
Zip/Postal Code: 554230000
Country: United States
Work Phone:
Home Phone:
FAX:
Email Address:

Demographic Comments:
X Removed

[Approve & Submit](#) [Reject](#)



OMM Active Work Queue



Active Work Queue

Client Relationship: Account Admin Test 3058 [Switch Relationships](#)

[Setup Cardholder Account](#) | [Maintain Cardholder Account](#)
[Setup Managing Account](#) | [Maintain Managing Account](#)


Select a task to work.

Records 1 - 2 of 2 [Refresh List](#)

<u>Task (Select Task)</u>	<u>Request Type</u>	<u>Product</u>	<u>Account Name</u>	<u>Start Date</u>
Final Review	MASS ACCOUNT MAINTENANCE MANAGING DEMO	Purchasing		12/15 13:25
Final Review	MASS ACCOUNT MAINTENANCE MANAGING EXTRACT INFO	Purchasing		12/15 15:58

Records 1 - 2 of 2 [Refresh List](#)

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System User List with Account Details Report

Standard and Flex Reporting

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System User List with Account Details

- Available in Report Scheduler
- Available in Flex Data via two templates: System User List and Account
- Primary template = System User List
 - User ID
 - User Name
 - User Status
 - Approver Manager
 - Entitlement Group
 - Entitlement Group Description
 - User Email Address
- Secondary template = Account
 - Account Name
 - Account Number
 - Account Status
 - Account Type
 - Account Email Address
 - Demographic Comments
 - Checks
 - Percent Cash
 - Single Purchase Limit
 - Credit Limit



Usability Enhancements

- Internet Explorer 7.0 and 8.0 supported
- 25 active accounting code favorites supported
- Flex Data reporting expanded to cardholders, billing officials and resource managers



Future Functionality – A Look Ahead...

- Event driven notification
- Online card value verification for cardless accounts
- DoD Email interface
- Wide area workflow interface



Questions?



Thank You

Presentations will be available on
www.usbank.com/sp2presentations
after the conference